

2020 UMA Motorcoach EXPO Schedule

All activities will take place at the Music City Center in Nashville unless otherwise noted

Sunday January 19th		
10:30 AM – 5:00 PM	Registration Open	Registration on Level 2
Times Will Vary	Nashville Sightseeing Tours*	
1:00 -2:00 PM	UMA Region I Town Hall Meeting	207 A-B
1:00 -2:00 PM	UMA Region II Town Hall Meeting	209 A-C
1:00 -2:00 PM	UMA Region III Town Hall Meeting	208 A-B
2:30 -4:00 PM	UMA Canadian Region IV Town Hall Meeting	207 C-D
3:00– 5:00 PM	UMA State Association Summit	208 A-B
4:00 -5:00 PM	UMA Spader 20 Groups Happy Hour (invitation only)	
3:30 -4:30	40 under 45 (invitation only)	209 A-C
5:00 PM	First Time Attendee Reception	Omni Nashville Hotel – Legends Ballroom
5:30– 7:00 PM	UMA Welcome Reception– All UMA Attendees invited!	Omni Nashville Hotel – Legends Ballroom
Monday, January 20th		
7:30 AM – 6:45 PM	Registration Open	Registration on Level 2

8:30 – 9:00 AM	UMA Continental Breakfast	Outside of Karl F. Dean Grand Ballroom
8:30 – 11:00 AM	UMA EXPO Opening with UMA’s Active Member Meeting and Legislative and Regulatory Update	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
9:30 AM – 4:30 PM	UMA Maintenance Interchange	208 A-B
11:15 AM – 12:15 PM	UMA Concurrent Education Sessions	
	<ul style="list-style-type: none"> • Planning and Positioning Your Business for the Future – Creating an Asset that Can Be Sold, Acquired or Passed on Within Your Family 	201 A-B
	<ul style="list-style-type: none"> • Managing Regen 	202 A-C
	<ul style="list-style-type: none"> • Understanding the New Driver Training Standards for Entry-Level Drivers and How to setup a Driver Training Program for Your Company and the Advantages and Disadvantages of Doing So 	205 A-C
	<ul style="list-style-type: none"> • How the Limo Industry is Disrupting the Traditional Motorcoach Business: Selling an Experience to Attract New Customers and New Business 	207 A-B
	<ul style="list-style-type: none"> • Small Fleet Operator Session 1 – What’s Your Policy Regarding Policy?; New Driver Training Requirements; Drug & Alcohol Clearinghouse 	207 C-D
11:15 AM – 12:15 PM	UMA Associate/Travel Partner Membership Meeting	UMA Booth #823
12:30 – 1:45 PM	UMA Luncheon	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
2:00 – 3:00 PM	UMA Concurrent Education Sessions	
	<ul style="list-style-type: none"> • How to Manage the Business When YOU ARE the Business 	201 A-B
	<ul style="list-style-type: none"> • Capturing Your True Cost 	202 A-C
	<ul style="list-style-type: none"> • Crisis Plan Workshop 	205 A-C

	<ul style="list-style-type: none"> The Bridge to Autonomous Vehicles / Advanced Driver Assistance Systems (ADAS) 	207 A-B
	<ul style="list-style-type: none"> Small Fleet 2 – Rest Management; The Driver You Know; Excise Tax Exemptions 	207 C-D
3:15 – 4:15 PM	UMA Concurrent Education Sessions	
	<ul style="list-style-type: none"> Recruiting, Developing and Retaining Supervisory and Management Personnel 	201 A-B
	<ul style="list-style-type: none"> Driver Recruitment Insights from other Industries 	202 A-C
	<ul style="list-style-type: none"> Sharing New Technologies to Help Your Sales and Marketing Team 	205 A-C
	<ul style="list-style-type: none"> Managing and Motivating Employees Today 	207 A-B
	<ul style="list-style-type: none"> Small Fleet 3 – What Really Matters; Managing Revenue and cost Right Down to Profits 	207 C-D
4:15 – 4:30 PM	Sneak Preview Ribbon Cutting	Entrance into Exhibit Halls AB on Level 3
4:30 – 6:30 PM	Sneak Preview - UMA EXPO Exhibit Hall Open	Halls AB
7:00 – 10:00 PM	Sneak Preview After Party	Wildhorse Saloon
Tuesday, January 21st		
Morning	UMA International Driver Competition <i>Sponsored by Prevost</i>	
8:00 AM – 5:00 PM	Registration Open	Registration on Level 2
8:15 – 8:45 AM	Continental Breakfast	Outside of Education rooms
8:45 – 9:45 AM	UMA Concurrent Solution Sessions	
	<ul style="list-style-type: none"> Managing and Meeting Your Customers Expectations 	201 A-B
	<ul style="list-style-type: none"> The Difference Between Managing and Leadership 	202 A-C
	<ul style="list-style-type: none"> The Impact of ELDs on Your Business - Tips You Can Use 	205 A-C

	<ul style="list-style-type: none"> The Future of Emission Standards 	207 A-B
	<ul style="list-style-type: none"> Department of Defense (DOD) / Defense Travel Management Office (DTMO) Update 	207 C-D
10:00 – 11:00 AM	NAMO Meeting	208 A-B
10:00 AM – 5:00 PM	UMA EXPO Exhibit Hall Open	Halls AB
10:00 AM – 1:00 PM	UMA Maintenance Competition <i>Sponsored by ABC Companies</i>	UMA Demo Area booth #353
10:00 AM – 5:00 PM <i>Times will vary</i>	UMA Education in the Exhibit Hall	Session Area #553
11:30 AM – 1:30 PM	Lunch in the Exhibit Hall	Halls AB
6:30 – 11:00 PM 6:30 PM 7:15 PM 9:15 PM	UMA Leadership Awards Celebration Reception Dinner Post Awards Reception	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
Wednesday, January 22nd		
8:00 AM – 1:00 PM	Registration Open	Registration on Level 2
9:00 AM – Noon	UMA EXPO Exhibit Hall Open	Halls AB
9:00 AM – Noon <i>Times will vary</i>	UMA Education in the Exhibit Hall	Session Area #553
12:15	UMA Member Bus Operations Site Visit at Gray Line of Tennessee and Tour of Prevo's Tennessee Facility – <i>Lunch will be on your own prior to the tour start. Buses will be back at the host hotels by 4:30 pm</i>	
Thursday, January 23rd		
Times Will Vary	Nashville Sightseeing Tours*	

As of 7.25.19, subject to change. Check www.motorcoach.com for updates

*additional cost