

2020 UMA Motorcoach EXPO Schedule

All activities will take place at the Music City Center in Nashville unless otherwise noted

Sunday January 19th		
10:30 AM – 5:00 PM	Registration Open	Registration on Level 2
Times Will Vary	Nashville Sightseeing Tours*	
1:00 -2:00 PM	UMA Region I Town Hall Meeting	207 A-B
1:00 -2:00 PM	UMA Region II Town Hall Meeting	209 A-C
1:00 -2:00 PM	UMA Region III Town Hall Meeting	208 A-B
2:30 -4:00 PM	UMA Canadian Region IV Town Hall Meeting	207 C-D
3:00– 5:00 PM	UMA State Association Summit	208 A-B
2:30 -4:30	40 under 45 (invitation only)	209 A-C
4:00 -5:00 PM	UMA Spader 20 Groups Happy Hour (invitation only)	
5:00 PM	First Time Attendee Reception (5 minute walk or take the shuttle from the Omni)	<u>Ole Smoky Distillery</u>
5:30– 7:00 PM	UMA Welcome Reception– All UMA Attendees invited! (5 minute walk or take the shuttle from the Omni)	<u>Ole Smoky Distillery</u>
Monday, January 20th		
7:30 AM – 6:45 PM	Registration Open	Registration on Level 2
8:30 – 9:00 AM	UMA Continental Breakfast	Outside of Karl F. Dean Grand Ballroom
9:00 – 11:00 AM	UMA EXPO Opening with UMA's Active Member Meeting and Legislative and Regulatory Update	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
9:30 AM – 4:30 PM	UMA Maintenance Interchange	208 A-B
11:15 AM – 12:15 PM	UMA Concurrent Education Sessions	

	<ul style="list-style-type: none"> Trends in Fleet Management (Panel Discussion) 	202 A-C
	<ul style="list-style-type: none"> Planning and Positioning Your Business for the Future – Creating an Asset that Can Be Sold, Acquired or Passed on Within Your Family 	201 A-B
	<ul style="list-style-type: none"> How the Limo Industry is Disrupting the Traditional Motorcoach Business: Selling an Experience to Attract New Customers and New Business 	207 A-B
	<ul style="list-style-type: none"> Small Fleet Operator Session 1 – What’s Your Policy Regarding Policy?; New Driver Training Requirements; Drug & Alcohol Clearinghouse 	207 C-D
11:15 AM – 12:15 PM	UMA Associate/Travel Partner Membership Meeting	UMA Booth #823
12:30 – 1:45 PM	UMA Luncheon with Keynote Eric Chester <i>Sponsored by the Bus & Motorcoach Industry Foundation</i>	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
2:00 – 3:00 PM	UMA Concurrent Education Sessions	
	<ul style="list-style-type: none"> How to Manage the Business When YOU ARE the Business 	201 A-B
	<ul style="list-style-type: none"> Capturing Your True Cost 	202 A-C
	<ul style="list-style-type: none"> Crisis Plan Workshop 	205 A-C
	<ul style="list-style-type: none"> The Bridge to Autonomous Vehicles / Advanced Driver Assistance Systems (ADAS) 	207 A-B
	<ul style="list-style-type: none"> Small Fleet 2 – Rest Management; The Driver You Know; Excise Tax Exemptions 	207 C-D
3:15 – 4:15 PM	UMA Concurrent Education Sessions	
	<ul style="list-style-type: none"> Recruiting, Developing and Retaining Supervisory and Management Personnel 	201 A-B
	<ul style="list-style-type: none"> Modern Recruiting in a Driver Shortage 	202 A-C
	<ul style="list-style-type: none"> Sharing New Technologies to Help Your Sales & Marketing Team 	205 A-C
	<ul style="list-style-type: none"> Managing and Motivating Employees Today 	207 A-B
	<ul style="list-style-type: none"> Small Fleet 3 – What Really Matters; Managing Revenue and cost Right Down to Profits 	207 C-D
3:30 -4:00 PM	First Time Attendee Sneak Preview Show Floor Tour	Meet outside of Halls A & B UMA’s main entrance on Level 3
4:15 – 4:30 PM	Sneak Preview Ribbon Cutting	Entrance into Exhibit Halls AB on Level 3
4:30 – 6:30 PM	Sneak Preview - UMA EXPO Exhibit Hall Open	Halls AB

5:00 PM	NEW - Mini Coach Pavillion Ribbon Cutting – hosted by Grech the Cornerstone Partner of the Pavillion	Mini Coach Pavillion
7:00 – 10:00 PM	Sneak Preview After Party	<u>Wildhorse Saloon</u>
Tuesday, January 21st		
Morning	UMA International Driver Competition <i>Sponsored by Prevost</i>	
8:00 AM – 5:00 PM	Registration Open	Registration on Level 2
8:15 – 8:45 AM	Continental Breakfast	Outside of Education rooms
8:45 – 9:45 AM	UMA Concurrent Solution Sessions	
	<ul style="list-style-type: none"> Managing and Meeting Your Customers Expectations 	201 A-B
	<ul style="list-style-type: none"> The Difference Between Managing and Leadership 	202 A-C
	<ul style="list-style-type: none"> The Impact of ELDs on Your Business - Tips You Can Use 	205 A-C
	<ul style="list-style-type: none"> The Future of Emission Standards 	207 A-B
10:00 – 11:00 AM	NAMO Meeting	208 A-B
10:00 AM – 5:00 PM	UMA EXPO Exhibit Hall Open	Halls AB
10:00 AM – 1:00 PM	UMA Maintenance Competition <i>Sponsored by ABC Companies</i>	UMA Demo Area booth #353
11:30 AM – 1:30 PM	Lunch in the Exhibit Hall	Halls AB
10:00 AM – 1:00 PM	Managing Regen	208 A-B
6:30 – 11:00 PM 6:30 PM 7:15 PM 9:15 PM	UMA Leadership Awards Celebration Reception Dinner Post Awards Reception	Karl F. Dean Grand Ballroom <i>Ballroom Sponsored by BusRates.com</i>
Wednesday, January 22nd		
8:00 AM – 1:00 PM	Registration Open	Registration on Level 2
9:00 AM – Noon	UMA EXPO Exhibit Hall Open	Halls AB
10:00 -11:00 Am	CVSA Level 1 Inspection Demonstration	Booth #353

12:15	UMA Member Bus Operations Site Visit at Gray Line of Tennessee and Tour of Prevost's Tennessee Facility – <i>Lunch will be on your own prior to the tour start. Buses will be back at the host hotels by 6:00 pm</i>	Departing outside of the Music City Center on 5 th Ave
Thursday, January 23rd		
Times Will Vary	Nashville Sightseeing Tours*	

As of 1.8.20, subject to change. Check www.motorcoach.com for updates

*additional cost